Purchasing Portal Guide





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1. The evolution of the Purchasing Portal

The Purchasing Portal faces a new change today and becomes a real working and controlling tool that Enel makes available for its own Suppliers.

The only point of access to Enel's eProcurement, the new Portal s based on three fundamental principles:

- Centralization of the role of the Supplier
- Adoption of innovative information systems
- Introduction of univocal procedures

The Purchasing Portal grants the supplier more decisional autonomy for the activities of managing its personal data and for the use of the eProcurement services.

In addition, it allows to rationalise the information through the use of innovative tools such as:

- » The "Registry Form" of the Company
- » The "e-bond" with its own Users
- » The diversification of the associable profiles

All the eProcurement rules, available in the Portal are disciplined by a unique normative text: the eProcurement Rules.

1.1 The Global Purchasing Portal

The Global Purchasing Portal is the only access point for the supplier registration.



With the global registration, every supplier can manage its relationship with any company of the Enel Group through a unique registration process.

With this new feature the supplier, using its own username and password, can interact with any company of the Enel Group through the global dashboard (called **myHome**) and use of all the supplier services available: answering tenders invite, managing qualification process, checking vendor rating results, and so on. This functionality is active not only for the new suppliers, but also for thoe suppliers already registered in the pre-existing local portals.

The supplier registration through "PortalOne" is the first mandatory phase of any kind of business cooperation with Enel Group companies and aims at guarantying the availability of the suppliers data on the Enel Group procurement systems.

The registration process is quick and easy, suppliers are requested to:

- Choose a user id and a password to use for the future accesses
- Provide the main company data,
- · Select the Enel Group companies they are interested in working for

•Select among the list of the Merchandise Groups, those more representative of their activities

2. Registration to the Portal for a single supplier

2.1 User Creation

To register correctly a company in the Global Purchasing Portal, it is necessary first of all that the User, which has to be a physical person, creates its own access keys (it is not possible to tie directly the user id to the company).

To start the registration you need to click on "**Become supplier**" in the "MyEnel" login box located on the right of the homepage.

(*) Mandatory fields	E-mail address *	alessandro.aresu@eneltest4.enel.com	
	Confirm email *	alessandro.aresu@eneltest4.enel.com	
	Password *	(Minimum 8 characters including one number)	
	Confirm password *	•••••	
	Name *	John	
	Surname *	Smith	×

Sign in	»

l accept∗ ✓ Before you sign up for any Enel service, please read carefully the general conditions and the information regarding personal details. You may accept every clause in order to continue. General Conditions of offered services I accept* Please pay particular attention to the following clauses, which must be agreed to, as expressly required by art. 1341 and sgg. of the civil code - Password and User security - Notices and promotional messages \triangleright - Link - Change of General Conditions - Limitation of responsibility - Indemnity - Suspension and/or interruption of Services on the part of Enel - Applicable laws Please read notes regarding law-decree 30.06 2003 Nr 196 Sign me up

\bigtriangleup

At this point you access the page where you need to enter your personal data and choose your own password.

To complete the registration it is necessary to accept the general conditions and the legal clauses and finally to click on "**Sign me up**"



After clicking on the activation link inside the e-mail, it's necessary to click on "**Sign me up**" to complete the registration. A welcome mail notifies the user about the enabling of tis credentials to access the Portal.

Clic of	Enel n button to confirm you received the confirmation email o complete the registration
Ultim	e end of the registration, clicking on the button "Sign me up" you will be able to: receive the newsletter enel with the news about the company, download the backgrounds and the screensavers with some of the beautiful images of Enel's archive, access Enelikon, the website dedicated to Enel's audiovisual heritage, the e-cards to your friends.
me u	dition, if you are register ring in order to become a supplier of Enel Group, after clicking on the button "Sigr o" and having entered your credentials (email and password previously defined) you will be asked to lete the registration by entering further data related to your company.

2.2 Completing the Registry Form

Once the creation of the user has been finished, the Registry Form step comes up, which allows the company to complete the registration in the Portal.

The "Insert new registry" form is divided into various sections:

1) In the first section it is necessary to complete the user data by entering the contact information (telephone, fax, e-mail).

ME Enel	р	Irchasing por	
ENERGY IN TUNE WITH YOU.		An	The fields marked with * are required
Registry Data	User Data		
Offices Additional Information	Portal UserID	alessandro.aresu@eneltest5.enel.com	
•	Name	John	
Summary Page	Surname	Smith	
	Email *	alessandro.aresu@enel.com	
	Email PEC		
	Telephone *	003962382033	
	Mobile phone		
	Fax *	003962382033	
	BACK		FORWARD
	L LINCK		FURWARD

2) In the "Registry Data" section it is possible to enter the registry and fiscal data of the company. The minimum set of information to be entered in this section depends on the selection made for the fields "Legal Forms" and "Country". The Colombian and North American (USA and Canada) suppliers have to upload for the registration some mandatory documents by clicking on the proper buttons:

r Data			
jistry Data	Registry data		
ces	Company name/	100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100	
litional Information	Denomination *	Colombian Supplier	
nmary Page	Country *	COLOMBIA	
,	Legal form *	Public limited company	
	N.I.T *	1234567890	
	Italian VAT number		
	Document Bank certification	😂 Upload	
	Document Cámara y Comercio	🖄 Upload	
	Document Electronic Certification Register (Certicamara)	🖉 Upload	
	Document Photocopy of Legal Representative's identification	🖉 Upload	
	Document Tax id number	🖉 Upload	

3) In the third section, it will have to proceed by entering the data related to the legal office

NV.		*My Home *Help *Change language 👪 *Return to the Purchasing Portal
Enel Enel	pu	rchasing portal
User Data		The fields marked with * are require
Registry Data	Legal address	
Offices	Country *	UNITED KINGDOM
Additional Information	Province ^	Bristol
Summary Page	Postal Code ^	1000 300
	Town *	bristol
	Address (Street)*	King Road
	Number *	53
	Telephone *	0778934456
	Fax *	0778934456
	Website	
	Email *	alessandro.aresu@enel.com ×
	Email PEC	
	Post Office Box	
	BACK	FORWARD

If the VAT Code is already present into the Enel database, the system considers the request as the creation of a new user to associate to a previously registered supplier. In this case all there is to do is to select the company to which the user wants to associate itself by selecting from the list that is automatically shown.

Registry Data Summary Page Select a registry to associate with	
ummary Page	
Select a registry to associate with	
Sel Company name VAT Number Fiscal Code Country S	Supplier type
Test Company 99999999 GB Single	inthine, chine

It is possible to add other registered offices, by clicking on the button "Add new". Then click on "Forward" to proceed with the registration.

ME Enel	7	My Home Help Change Language	Return to the	Purchasing Porta
User Data Registry Data Offices	Form: O	743		
Additional Information	Office type	Address		1
Summary Page	Registered Office	King Road - 53 - bristol		

User Data		The fields marked with * are requ
Registry Data	Other information	
Offices		
Additional Information	Qualification Certifications obtained with other companies	^
Summary Page	obtaines with other companies	<u> </u>
	Local Currency *	Pound Sterling V
	Social capital	
	Constitution Date (mm-dd-yyyy) *	02-02-1999
	Payment Email	
	Supplier type	
	Producer	
	Commercial distributor/ Commercial agent	
	Contractor	
	Services	⊡ I
	Training Center	
	Warning!	purely to issue invoices with the Web-EDI service, or if you ar
	replying to an invitation business group, check t	on as an associate of the Consortium or principal of a temporar

4) The "Additional Information" section allows to provide dimensional data related to the company.

The section "**Supplier Type**" allows to specify the kind of business activity. In case the chosen type is "Commercial distributor / Commercial agent" it will be necessary to indicate the producer's data.

If you are registering only to issue invoice with Web-EDI service, or if you are registering, as a result of an invitation email, as an associate of the Consortium, it's necessary to check the box on the right bottom.

5) The last section summarizes the main information entered in the previous steps.

User Data		The fields marked with * are require
Registry Data	Cummany Dage	
Offices	Summary Page	
Additional Information	User Data	
Summary Page	Portal UserID	alessandro.aresu@eneltest5.enel.com
	Name	John
	Surname	Smith
	Address	UNITED KINGDOM Bristol King Road 53
	Address	UNITED KINGDOM Bristol bristol King Road 53
	Registry data	
	Company name	Test Company
	Vat 89989899 Code	
	BACK	SEND MASTER DAT

With a click on "Send Master Data" in the "Summary Page" form the company registration is concluded and unless the box had not been checked in the previous screenshot, the section related to the selection of the merchandise groups can be accessed in order to begin the scouting/qualification procedure.

In addition a confirmation e-mail is sent to the address stated during the Portal registration.

The user is redirected to the "MyHome" dashboard, where only the "**Company Info**" section is compiled (in case of first registration).

Ste En	el a la		A PART		Hit English 🔍 🗶 Log
elcome, Al	essandro Aresu			A A	Contact us Back to P
Messages fo Company inf					Der
CUI	48307	Country	ITALY	Telephone	0699988877
Company name	Test Company 1	Province	Roma	Fax	0699988877
VAT Number	2020270384	Postal Code	00100	Web Site	
Fiscal Code	2020270384	City	Roma	Email	alessandro.aresu@enel.com
Legal status	Limited liability company	Address	Via Nazionale 100		
Scouting/Qu	ualification				De
Rules and fo	orms			Vendor Rating	
				Reels Managemen	
					t Supp. Manual Ent. Manu

3. Scouting/qualification

3.1 Merchandise Group selection

For a company, in order to be considered finally registered and access the services available in the section MyHome, it is necessary to complete successfully a Scouting/Qualification procedure on at least one Merchandise Group.

In case of first registration, the page to select the Merchandise Group will appear automatically (see below).

Figicia	ndise Group
areMerchandise Groups > Search form	
erchandise Groups	
	. Now we would like to know more about your business and oup that better represents you. Please select the Merchandi
oup of your interest, by using the following selection f	
oup of your interest, by using the following selection f	
earch for a Merchandise Group —	
earch for a Merchandise Group —	filter:
earch for a Merchandise Group —	filter:
Select a Merchandise Group — Select a Merchandise Group browsing the tree Merchandise Group Description UNSPSC Code	
earch for a Merchandise Group — Select a Merchandise Group browsing the tree Merchandise Group Description	filter:

If instead the company is already registered, and wants to create a Scouting/Qualification procedure for a new merchandise group, it will just have to click on "**Start new request**" in the Scouting/Qualification section in MyHome.

Action	Request type	Merch. group	Req. State Int Class	Expiration Date	Req. ID	Manager	General	Requests
Complete questionnaire	Single	FMGE29 RU_NR	In progress		301297	pierl	Choose	~
Complete questionnaire	Single	FMGE18 RU_NR	Candidate		301299	pierl	Choose	V
Complete questionnaire	Mandatory of TCG	FMGE19 RU_NR	Candidate		301298	pierl	Choose	~

The Scouting/Qualification begins by selecting the Merchandise Group of interest, by consulting the Complete List or by using the search form.

elect a Merchandise Group browsing the tree	COMPLETE LIST
terchandise Group Description	
INSPSC Code	
Ierchandise Group Type	Select a value 🗸
1erchandise Group	

In the "Search Result" form, click on the Merchandise Group Code to visualize detailed information.

Select the Company of the Enel Group for which you are interested to complete the expected registration route (scouting or qualification).

 ∇

	Merchan	dise Groups
MG Code	Merchandise Group Type	Description
FECA07	Supplies	Normal thermoplastic LV cables

lerc	handise Group	Detail		
Merc	handise Group Code	FECA07		
Deno	mination	Normal thermoplastic LV cables		
UNSP	SC Code	26121600		
Desc	ription	without shielding with rated volta multi pole with or without shieldi	is insulated with PVC in the types: a age Uo/U equal to 450/750V, singe ng with rated voltage Uo/U equal to s with shielding with rated voltage U	pole and 0.6/1 kV
	ested in following	any of the expected processe	es, you will be able to complete	the
Selec		Company	Local gualification	Scouting
Selec	t	Company Costanera - Edesur)	Local qualification	Scouting
	t	Costanera - Edesur)	Local qualification	Scouting
0	t Endesa Argentina (Costanera - Edesur) Ipla, Coelce)	Local qualification	Scouting
00	t Endesa Argentina (Endesa Brasile (Am Endesa Chile, Chile	Costanera - Edesur) Ipla, Coelce)		Scouting
000	t Endesa Argentina (Endesa Brasile (Am Endesa Chile, Chile	Costanera - Edesur) Ipla, Coelce) Istra Emgesa, Codensa, Cundinamarca		Scouting
0000000	t Endesa Argentina (Endesa Brasile (Am Endesa Chile, Chile Endesa Colombia (I	Costanera - Edesur) Ipla, Coelce) Istra Emgesa, Codensa, Cundinamarca		Scouting O O O
0000000	t Endesa Argentina (Endesa Brasile (Am Endesa Chile, Chile Endesa Colombia (Endesa Peru (Edegi Endesa Spain Enel Green Power	Costanera - Edesur) Ipla, Coelce) Istra Emgesa, Codensa, Cundinamarca		Scouting
0000000	t Endesa Argentina (Endesa Brasile (Am Endesa Chile, Chile Endesa Colombia (Endesa Peru (Edegi Endesa Spain Enel Green Power	Costanera - Edesur) Ipla, Coelce) Istra Emgesa, Codensa, Cundinamarca		Scouting
00000000000	t Endesa Argentina (Endesa Brasile (Am Endesa Chile, Chile Endesa Colombia (Endesa Peru (Edegi Endesa Spain Enel Green Power Enel Italy Enel OGK-5 - Russi	Costanera - Edesur) Ipla, Coelce) Ictra Emgesa, Codensa, Cundinamarca el, Edelnor)		Scouting O O O
000000000000	t Endesa Argentina (Endesa Brasile (Am Endesa Chile, Chile Endesa Colombia (Endesa Peru (Edege Endesa Spain Enel Green Power Enel Italy Enel OGK-5 - Russi Enel Romania	Costanera - Edesur) Ipla, Coelce) Istra Emgesa, Codensa, Cundinamarca el, Edelnor) a		Scouting O O O O
00000000000	t Endesa Argentina (Endesa Brasile (Am Endesa Chile, Chile Endesa Colombia (Endesa Peru (Edegi Endesa Spain Enel Green Power Enel Italy Enel OGK-5 - Russi	Costanera - Edesur) Ipla, Coelce) Istra Emgesa, Codensa, Cundinamarca el, Edelnor) a		Scouting
000000000000	t Endesa Argentina (Endesa Brasile (Am Endesa Chile, Chile Endesa Colombia (Endesa Peru (Edege Endesa Spain Enel Green Power Enel Italy Enel OGK-5 - Russi Enel Romania	Costanera - Edesur) Ipla, Coelce) ictra Emgesa, Codensa, Cundinamarca el, Edelnor) a ne - Slovakia		Scouting O O O O O
00000000000000000000000000000000000000	t Endesa Argentina (Endesa Brasile (Am Endesa Chile, Chile Endesa Colombia (Endesa Peru (Edeg Endesa Spain Enel Green Power Enel Italy Enel OGK-5 - Russi Enel Romania Slovenske Elektram	Costanera - Edesur) Ipla, Coelce) ictra Emgesa, Codensa, Cundinamarca el, Edelnor) a ne - Slovakia		Scouting O O O O O
O O	t Endesa Argentina (Endesa Brasile (Am Endesa Chile, Chile Endesa Colombia (Endesa Peru (Edeg Endesa Spain Enel Green Power Enel Italy Enel OGK-5 - Russi Enel Romania Slovenske Elektram thandise Group act	Costanera - Edesur) npla, Coelce) ictra Emgesa, Codensa, Cundinamarca el, Edelnor) a ne - Slovakia tive for scouting		Scouting

Depending on your choice, it will start a process of Local qualification or Scouting. Minimum requirements for qualification / scouting change depending on the company that has been chosen.

N.B. In case of International merchandise groups, that is those groups present with the same features in all the companies of the group, this screenshot of selection is not shown.

In case of activation of a Qualification / Scouting for a company not related to Endesa, it will be necessary to choose if activate the application as a single company, TCG or Consortium. Click on "Active Request" button to activate the request, click "Come Back" to return to the selection screen of the Merchandise Group.

If you are interested in creating a requi	est for this MC calest have to activate it.	
r you are interested in creating a requ	Select a value	
Request to activate as	Mandatory of TCG Single	

In case of dual path normally proceed with the activation of the request: only at a later time you will be prompted to choose whether to take the path of Scouting, or Qualification.

In case of activation of a Qualification / Scouting for an Endesa company you must specify if you are registering only to manage purchasing orders or to access the "Collabora" system (click "No"), or if you are interested also to take part in Tenders (click "Yes").

Select	Company	Local qualification	Scouting
0	Endesa Argentina (Costanera - Edesur)		0
0	Endesa Brasile (Ampla, Coelce)		0
0	Endesa Chile, Chilectra		0
0	Endesa Colombia (Emgesa, Codensa, Cundinamarca)		0
0	Endesa Peru (Edegel, Edelnor)	0	
۲	Endesa Spain	0	
0	Enel Green Power		0
0	Enel Italy		0
0	Enel OGK-5 - Russia	0	
0	Enel Romania		0
0	Slovenske Elektrarne - Slovakia		0
elec	If you are registering because you are interested in tronic catalogue or in accessing the Collaborate syst terested in operating on our systems and in taking p O YES IN No	em, click on NO. If instea	d you are

In case you answer "No", it is not necessary to fill in any questionnaire and will be sufficient to accept the
eProcurement rules (see sect. 4.1) to be qualified to work for the given activities (i.e. Collabora). This procedure is
applicable to both MG with Qualification route and MG with Scouting route.

Complete request	
eProcurement rules through the specifi	e services previously listed, we ask you now to subscribe to our c function available in myHome in the section eProcurement I receive shortly after an e-mail confirming the subscription to the

 \triangleright

• In case you answer "Yes", and the Qualification path has been chosen, an invitation to complete the qualification process into the Repro system will be displayed (by clicking on the proper link), possible only after the positive fulfillment of the minimum expected requirements

cccess the qualification process, possible only after the positive fulfillment of the minimum expecte irrements, we invite you to access the Repro system, used by Endesa to manage the supplier fication process, through the following link . omplete the registration and access the tender system, remember to subscribe to our ccurement rules through the specific function available in myHome in the section eProcurement s. Once you accept the rules, you will receive shortly after an e-mail confirming the subscription to services.

• In case you answer "Yes", and the Scouting path has been chosen, it's necessary to choose if activating the process as a single company, TCG or Consortium. Click on "Active Request" button to activate the request or click on "Come Back" to return to the selection screen of the Merchandise Group.

Activate a request 🖗 —		
If you are interested in creating a r	request for this MC_colors how to activate it.	
Request to activate as	Mandatory of TCG Single	

• In the case of **Merchandise Group of International Interest** (Global), the application for qualification involves the choice of the Enel Group company in which the supplier wants to work. When prompted, select the Countries of your interest, considering what is stated in technical requisite viewed during the Merchandise Group selection.

Country Unique Company Code (UCC) 42224 Company name Test Company Merchandise Group code Merchandise Group description FCA02 Merchandise Group description HV cables insulated with elastome Interferences Questionnaire completion: 0% [Image: Company Code (UCC) Guestifications Tips on completing the Interferences Questionnaire completion: 0% [Image: Company Code (UCC) Guestifications Tips on completing the Interferences Porm: Country Image: Country Merci is the expected possibility for the supplier to select the Country where Enel manages plants and where it wants to work. Select hereafter the Countries of courp where Enel manages plants and where it wants to work. Select hereafter the Countries of courp selection and for consultation convenience available also here: Porm to be completed Optional form Port of the Select merce for an of the consultation convenience available also here: Image: Country Merce for an of the consultation convenience available also here: Image: Country Image: Country Image: Country	Follow the path			Registration / Qualification
Questionnaire completion: 0% Certifications Consortia/TCG Attachments Form: Country Legend For the selected merchandise group there is the expected possibility for the supplier to select the Countries of interest, considering what is stated in the technical requisite document viewed during the Merchard Group selection and for consultation convenience available also here: Form to be completed Optional form @ BRAZIL @ CHILE ITALY PERU SLOVAKIA		47224 RFQ number	Test Company Merchandise Group code	Mandatory of TCG
Consortia/TCG Consortia/TCG Consortia/TCG Consortia/TCG Consortia/TCG Consortia/TCG Consortia/TCG Contry where for the selected merchandise group there is the expected possibility for the supplier to select the Country where Enel manages plants and where it wants to work. Select hereafter the Countries of interest, considering what is stated in the technical requisite document viewed during the Merchard Group selection and for consultation convenience available also here: Download technical requisite ARGENTINA ARGENTINA BRAZIL CHILE ITALY SLOVAKIA	References	Questionnaire completion: 09	6 I	
Consortia/TCG Legend Form completed Form to be completed Optional form Image: Banzing and the set of the se	Certifications			🗟 Tips on completing the fo
Legend For the selected merchandise group there is the expected possibility for the supplier to select the Country where Enel manages plants and where it wants to work. Select hereafter the Countries of Group selection and for consultation convenience available also here: Form to be completed Dotional form Bownload technical requisite Image: Angenting what is stated in the technical requisite Image: Angenting what is stated in the technical requisite Image: Angenting what is stated in the technical requisite Image: Angenting what is stated in the technical requisite Image: Angenting what is stated in the technical requisite Image: Angenting what is stated in the technical requisite Image: Angenting what is stated in the technical requisite Image: Angenting what is stated in the technical requisite Image: Angenting what is stated in the technical requisite Image: Angenting what is stated in the technical requisite Image: Angenting what is stated in the technical requisite Image: Angenting what is stated in the technical requisite Image: Angenting what is stated in the technical requisite Image: Angenting what is stated in the technical requisite Image: Angenting what is stated in the technical requisite Image: Angenting what is stated in the technical requisite Image: Angenting what is stated in the technical requisite Image: Angenting what is stated in the technical requisite Image: Angenting what is stated in the technical requise Image	Consortia/TCG		Desetore -	
Form completed Form to be completed Form to be completed Optional form Image: State and the state of the state	attachments	Form: Country		
Form completed Group selection and for consultation convenience available also here: Form to be completed Download technical requisite Image: ARGENTINA Image: BRAZIL Image: BRAZIL Image: CHILE Image: Tracky Image: Tracky Image: SLOVAKIA Image: SLOVAKIA	Legend	Country where Enel manages pla	ants and where it wants to wo	rk. Select hereafter the Countries of
Image: Second secon	Form to be completed	Group selection and for consulta		
CHILE ITALY PERU SLOVAKIA		argentina		
		BRAZIL		
		CHILE		
		ITALY		
		D PERU		
SPAIN		SLOVAKIA		
		SPAIN		
SAVE				

3.2 Request activation



The **Scouting** is a phase of the qualification route mandatory for all of the Merchandise Groups; the Qualification instead is required only for some of them.

In the Scouting some informative forms have to be filled out concerning the prevailing activities of the company, the references of previous works or supplies for Enel or for a third party and the eventual certifications obtained from other Boards.

In the **Qualification**, additional forms have to be filled out and further information must be provided (even in the form of attached documentation)

Enel's personnel in charge, after a careful evaluation of the information supplied by the company, will express itself on the suitability.

If the Scouting/Qualification request has a positive outcome, this constitutes the entrance into the list of suppliers which grants the right of being called for Enel's tenders.

The number of forms of the Scouting/Qualification questionnaire vary according to certain variables, such as single company, Consortium or a TCG, or a Scouting only Merchandise Group, or a Qualification only Merchandise Group, a Merchandise Group where both Scouting as well as Qualification routes are possible.

Before start filling the questionnaire, it's necessary to accept the processing of the Personal Data.



The percentage of progress allows you to assess the state of completion of the questionnaire.

The legend highlights how it is possible to have immediate visibility of the status of completed forms: the forms to

be complete are characterized by a red rectangle, which turns green for forms completed.

In the "**Contact**" form all the data about the physical person who will be considered the person of reference for the company for the Scouting/Qualification request have to be entered. You can enter a new contact or leave one linked to the user (the default option). Click on "Save" and then click "Forward".

		Company name	KFQ activated as
Contact	47224	Test Company	Single
References	RFQ number 301382	Merchandise Group code FECA07	Merchandise Group description Normal thermoplastic LV cables
Certifications	501562	FECHO	Normal memoplasoc uv caoles
Certifications	Questionnaire completion: 0%	L	
Attachments	The form has to be complet	ed	🗟 Tips on completing the form
Legend	Form: Contact		
 Form completed Form to be completed Optional form 			Fields marked * are mandatory
	1. Select contact		
	Do you want to enter a new c	ontact or leave the one associ	iated with your user?
1			224
	M23		
	Contact	John Smith 🗸 🗭	
	31.0	John Smith 🗸 🤛	
	31.0	John Smith 🗸 🤛	
	31.0	John Smith 🗸 🤛	
	Contact	John Smith 🗸 🗭	
	Contact	John Smith 🗸 🗭	
	Contact		
	Contact 2. Personal data form - Name*	John	
	Contact 2. Personal data form - Name* Surname*	John	
	Contact Contac	John	
	Contact Con	John Smith Select a value V	
	Contact Con	John Smith Select a value V	
	Contact 2. Personal data form - Name* Surname* Title Position in company Telephone* Mobile	John Smith Select a value V 003962382033	
	Contact Con	John Smith Select a value V 003962382033	

The "**References**" form must be filled out with the list of the works/suppliers executed by the company for Enel or for third parties during the last three years and including, optionally, also the yearly turnover for the selected Merchandise Group. Click on "Add new" to enter a new reference.

ollow the path			Registration / Qualification
Contact References	Unique Company Code (UCC) 47224 RFQ number 301382	Company name Test Company Merchandise Group code FECA07	RFQ activated as Single Merchandise Group description Normal thermoplastic LV cables
Certifications Attachments	Questionnaire completion: 25%		Tips on completing the form
Legend	Form: References		
Form completed Form to be completed Optional form	Currency Euro		0,000.00 Reference 2014
		/	
	SAVE		

Legend	Form: References		
Form completed Form to be completed			
Optional form	- Detail reference		Fields marked * are mandate
	Client*	4 - Other	~
	Client name		₽
	Description of activities carried out *	Delivery of services	—
	Place of performance *	Italy	
	Performance of work / supply *	Sole executor/supplier	✓ 🗭
	Amount *	500,000.00	
	Currency	Euro	~
	Contract number		
	Contract date		
	% of work / service / supply invoiced	100	
	Start date of work / supply *	09/06/2014	
	End date of work / supply		
-			
	SAVE		CANCEL
	BACK		

You must enter at least one reference to be able to go ahead with the completion of the questionnaire. It is also possible to delete a reference, but to do so it is necessary to have inserted at least another one. Click on "Save" and then on "Forward".

Contact 47224 Tr References RFQ number M		Registratio	on / Qualific	ation
Attachments Attachments Attachments Form completed Form to be completed Optional form Currency Euro SAVE ADD NEW Questionnaire completion: 50% The form has to be completed The form	Company name Test Company Merchandise Group c FECA07		ted as se Group descrip moplastic LV cable	
Legend Form completed Form to be completed Optional form I. Turnover for Merchandi Currency Euro SAVE ADD NEW				
Form completed Form to be completed Optional form I. Turnover for Merchandi Currency Euro SAVE ADD NEW			ips on completing t	the form
Form to be completed Optional form I. Turnover for Merchandi Currency Euro SAVE ADD NEW				
ADO NEW	dise Group	1,000,000.00	Reference 20 year	014
	ity Amount	CANCE Start date End d	_	I 🖉 Č
4 - Other Delivery of ser	-	09/06/2014	100	

The **Certifications** form informs which certifications are possessed by the supplier and, if so, which ones. The official documents attesting the certifications possessed must be uploaded into the request as well in electronic format (PDF, JPG, PNG):

llow the path			Registration / Qualificatior
	Unique Company Code (UCC)	Company name	RFQ activated as
ontact	47224	Test Company Merchandise Group code	Single Merchandise Group description
eferences	A second s	FECA07	Normal thermoplastic LV cables
ertifications	Questionnaire completion: 50%		
tachments	The form has to be completed		🗟 Tips on completing the form
Legend	Form: Certifications		
orm completed orm to be completed			
)ptional form	1. Environment		
	Do you have an Environmental Management System? *	Yes - Certified 🗸] 🗭
	If yes, specify the reference legislation	UNI EN ISO 14001	~
	Upload certification		
	2. Quality System Do you have a Quality Manageme System? If yes, specify the reference legislation Upload certification	ent Yes - Certified V UNI EN ISO 9001 V] 🗭
	3. Safety		
	Do you have a Safety Manageme System?	ent Yes - Certified 🗸] 🗭
	If yes, specify the reference legislation	BS OHSAS 18001 🗸	
	Upload certification		
	4. Notes Notes SAVE		CANCEL

The **Consortia/TCG** form is present only in case you have chosen to begin the process of scouting / qualification as an agent of TCG or Head of Consortium (for more detailed information about this form go to the section: *7. Portal Registration for Complex Suppliers*).

Country Contact	Unique Company Code (UCC) 47224 RFQ number 301384	Company name Test Company Merchandise Group code FECA02	RFQ activated as Mandatory of TCG Merchandise Group description HV cables insulated with elastomers
Certifications	Questionnaire completion: 66		ips on completing the form
Attachments	Form: Temporary	Company Group	þ
Legend - Form completed - Form to be completed - Optional form	1. Select the type of T You can choose between Ho TCG Type Select a value 2. Attach the associati Download the fac-simile and Grouping act ⓐ TCG composition ▲ DD NEW Company Tasks performed	rizontal and Vertical	

Finally in the **Documentation** form, it is possible to upload documents deemed useful for Enel for the evaluation of the request. For some MG will instead be mandatorily required to enter the General / Technical attachment.

Follow the path			Regist	ration ,	/ Qualif	ication
Contact	Unique Company Code (UCC)	Company name	RFQ a Single	ctivated	as	
	47224 Test Company RFO number Merchandise Group code				roup descr	intion
References	301382	FECA07			plastic LV (
Certifications	Questionnaire completion: 100	9%	_			_
Attachments	The form is completed		6	Tips on (completing	the for
Send the Questionnaire		o d eventually to fill out and uplo ownloaded locally and the uplo				he
C	Des	cription		Downloa	d Upload	View
 Form completed Form to be completed Optional form 	Legal requirements		đ			
	Allegato ALFL - Test (ENG) *	1	4		Q	
	ECO-FIN Requirements		4			
		ts d eventually to fill out and uplo ownloaded locally and the uplo				:he
	De	Description				View
	Technical Requirement		4			
	Free attachments	to verify the supplier's fulfilm	ent of re	quiremen	ts.	

If you have selected a Merchandise Group of Scouting (or, in case of mixed Scouting / Qualification group, and the Scouting process has been chosen), the questionnaire ends here.

Follow the path			Registration / Qualificati
Contact References	Unique Company Code (UCC) 47224 RFQ number 301382	Company name Test Company Merchandise Group code FECA07	RFQ activated as Single Merchandise Group description Normal thermoplastic LV cables
Attachments	Questionnaire com	npleted!	
Send the Questionnaire			
Legend		Send the	1

A message confirming the successful sending of the request completes the registration



Entering MyHome, the supplier wll be able to:

- ✓ View the information entered into the questionnaire, clicking on "View questionnaire";
- ✓ Modify the contact associated to the Scouting/Qualification request, by choosing the option "Contact Changing" from the "General Request" menu;
- ✓ In case of Qualification Process, complete the expected questionnaire;
- ✓ Extend the Scouting request for that MG to another country (nation), choosing the option "Company Qualification Extension" from the "General Request" menu in the Scouting/Qualification section in myHome.

This option is available for both the Scouting and the Qualification requests, but only when the status of the request allows it (Registered, "RFQ Sent" and the following ones).

Action	Request type	Merch. group	Req. State Int Class	Expiration Date	Req. ID	Manager	General Requests	CUI Company na
view questionnaire	Single	FECA07 AU_IT	Registered)	301366	aless	Choose Contact Changing Country Extension Company Qualification	ber
2 /2								Country Province Postal Code City Address Telephone
N 2/2 PM						Start	new request	Fax Web Site

After selecting "**Company Qualification Extension**", and clicking on "**Start new request**" the following form opens, where you can select the companies over which address the extension of the application for Scouting / Qualification.

It is necessary to recompile the sheets of the questionnaire expected for the localisation selected, even though some fields will be automatically filled with what was entered in the previous request for Scouting / Qualification.

» Help 🤹 Back to Purchasing Portal 🤉 Change language
purchasing
purchasing portal
pany Qualification Extension
puny quaineation Extension
pany
Endesa Argentina (Costanera - Edesur)
Endesa Brasile (Ampla, Coelce)
Endesa Chile, Chilectra
Endesa Colombia (Emgesa, Codensa, Cundinamarca)
Endesa Peru (Edegel, Edelnor)
Endesa Spain
Enel Green Power
Enel OGK-5 - Russia
Enel Romania
Slovenske Elektrarne - Slovakia

If instead the merchandise group features the Scouting route as well as the Qualification one, it's necessary to choose the desired route before sending the questionnaire:

Follow the path			Registration / Qualification
Country Contact	Unique Company Code (UCC) 36398 RFQ number 301103	Company name Super Elite s.r.l. Merchandise Group code FECA03	RFQ activated as Single Merchandise Group description LV cables insulated with elastomers
Certifications	Questionnaire cor	npleted!	
Attachments			
Send the Questionnaire	the supplie	rchandise Group it is expecte r to choose whether to procee n process or limit itself to the	ed with the
Legend	for the com invitation to	case, you have to select Qua munication by email by Enel, o go back to the online qualif	, carrying the fication procedure to
 Form completed Form to be completed Optional form 	process the which in ca: the List of In the seco	he procedure. At the end of the e outcome of the evaluation v es of fitness will allow the sup Enel's qualified companies. Ind case, you have to select 5 in order to present the comp	vill be communicated plier to be placed in Scouting to supply
	Qualifi		any to ener.
	O Scoutir	9	
		Send the Questionnaire	

Choosing "Qualification", or in case of a merchandise group active only for Qualification, after a positive evaluation of the data provided and of the documents uploaded in the questionnaire, the supplier is informed of the approval through an e-mail containing an invitation to continue with the "Qualification Contribution" form.

N.B. This form will be present only if specifically expected in the qualification notice published in the Official Journal of the European Union:



Accessing myHome the supplier can now continue with the second part of the questionnaire by clicking on "Proceed with Money Transfer" (if the money transfer is not expected there will be written "Complete Questionnaire")

Scouting/Qualification							Demo	
Action	Request type	Merch. group	Req. State Int Class	Expiration Date	Req. ID	Manager	General	Requests
Proceed with.money transfer	Single	FECA03	Pre Candidate		301103	pierl	Choose	-
Complete questionnaire	Sing	FMGE05	Candidate		301102	pierl	Choose	•
Complete questionnaire	Single	FEER03	Candidate		301070	pierl	Choose	•
View questionnaire	Single	LELE05	Registered		301065	pierl	Choose	-
Wait evaluation result	Single	FMGE05	Evaluation in progress		301064	pierl	Choose	•

So that the "Qualification Contribution" form (or "Bank Transfer" form) to be filled out will appear:

Seguir el camino			Scouting / Calificación
País Contacto Referencias	Código Único de Empresa (CUI) 36398 Identificador Solicitud 301103	Super Elite s.r.l.	Solicitud activada como Unico Descrip. grupo materiales Cables aislados con elastómeros para BT
Certificaciones	Ingresar cuestionario: 75%		🗟 Sugerencias para ingresar la ficha
Unidades Operativas Datos técnico económicos	Ficha: Transferenc	ia bancaria	
Documentación Leyenda Ficha completada Ficha para completar Ficha facultativa	 "Requisitos para la admisión a empresa posee los requisitos s Grupo Comercial Suministro de unipolar, bipolar y cuatro polos elástico de caucho de etileno pi Declara haber pagado el impori transferencia abarcaria (para las Interbank Financial Telecommu bancaria n. IBAN: 1178 H 02003 Margherita, 137 - 00198 Roma, Grandi Clienti - Piazzale dell'Ind Fecha transferencia bancaria 0 SEPA Número CRO Dicha transferencia tendrá nece número IVA (NIF), el identificat 	al proceso de calificación", isolicitados por ENEL para a cables de baja tensión co aislados con elastómeros sempresas extranjeras ví: inications; código BIC UNC 8 05351 000030050138, ir Múmero 1VA (NIF) 06377 dustria, 46 - 00144 Roma. 1/03/2012	RITMMCS) en la cuenta corriente itestada a Enel Servizi SRL - Via Regina 7691008 , en Unicredit Group Filiale a denominación o razón social, dirección, a moneda fija para el beneficiario y la ción"). Se compromete, finalmente, a

Therefore, only when expected, the supplier will have to make a payment for the amount of:

- ✓ 1500 euros + VAT, in case of first qualification or in case of mandatary of TCG or Head of Consortium
- ✓ 1000 euros + VAT, from the second qualification onwards or in case of Assigner of a TCG or Associate of a Consortium

In the Payment form the receipt of the payment has to be uploaded in electronic format (PDF or JPG) and the traceability information about the payment (CRO or TRN).

The "**Operational Units**" form lists the operational departments and their features and must be completed with at least one office:

Follow the path					Regist	ration / Qu	alifica	ation
Country Contact	Unique Company 36398 RFQ number 301103	Code (UCC)	Company name Super Elite s.r.l. Merchandise Grou FECA03	up code		vated as dise Group des s insulated with		hers
References	Questionnaire co	mpletion: 62	%					
 Certifications 	📑 The form has	to be comple	ted		R.	Tips on comp	eting th	e form
Qualif.contribution Technical Questionnaire Operational Units Technical economic data	Form: Ope	erationa	l Departme	ents				
Attachments	Address	Town	Postcode	Provi	ince	Country	4	<u>`</u>
Legend Form completed Form to be completed Optional form	ВАСК							

As first operational department, the system will show the address provided during the registration phase as legal address. If this is the only office, it will be enough to select the establishment type (commercial, productive) and specify the activity carried out:

	Form: Operational Depart	traonto
 Technical Questionnaire 	Form: Operational Depai	unents
Operational Units		
 Technical economic data 		Fields marked * are mandatory
Technical economic data	The fields marked with ^ are	only mandatory for suppliers with a registered office in Italy
Attachments		
Legend	Information about the production plants	s and/or main operating departments of the Company
Legenu	Establishment Type*	Select a value
 Form completed Form to be completed 	Country*	Commercial Office
Optional form	Province^	ROMA
	Postcode^	00100
	Town*	Roma
	Address*	Via Vai 69
	Telephone*	11111111111
	Fax*	11111111111
	E-mail*	pierluigi.bigotti@enel.com
	Surface area of offices (sq.m.)	
	Surface area of covered storage units (sq.m.)	
	Surface area of production plants (sq.m.)	
	Uncovered areas (sq.m.)	
	Total of all areas (sq.m.)	
	Personnel (last year average)	
	Type of activity*	× *

The office will be added to the list. In case of more than one office to be entered click on "Add New", otherwise click on "Forward" to move to the next step of the questionnaire.

Follow the path				Regi	stration / Qu	alifica	ntior
Country Contact	Unique Company 36398 RFQ number 301103	Code (UCC)	Company name Super Elite s.r.l. Merchandise Grou FECA03	Single up code Mercha	tivated as Indise Group desc es insulated with		ners
References	Questionnaire co	ompletion: 75	%				
Certifications	📄 The form is a	ompleted			Tips on compl	eting th	e for
Technical Questionnaire Operational Units Technical economic data		erationa	l Departme	ents			
Attachments	Address	Town	Postcode	Province	Country		×
Legend	Via Vai 69	Roma	00100	RM	ITALY		
 Form completed Form to be completed Optional form 	ВАСК					FOR	WAR

In the "**Technical Economic Data**" form it is necessary to select the bookkeeping document of reference, the month of balance closure and the year of the last balance sheet. For last balance sheet year we intend the balance closed in any of the dates listed in the field. For example, for the 2013 balance we intend the balance closed on December 31 2013, but also the balance closed on a different date (March 31 2013, June 30 2013, September 30 2013):

Follow the path			Registration / Qualification
Country Contact	Unique Company Code (UCC) 36398 RFQ number 301103	Company name Super Elite s.r.l. Merchandise Group code FECA03	RFQ activated as Single Merchandise Group description LV cables insulated with elastomers
References	Questionnaire completion: 87	%	
Certifications	📑 The form is completed		🗟 Tips on completing the form
Qualif.contribution			
Technical Questionnaire	Form: Technical e	conomic data	
Operational Units			
Technical economic data	1. Select the type of do		
Attachments		ent (ex. Art. 2423 e segg. c.	
Legend Form completed Form to be completed	Select a value	ent (ex. Art. 2423 e segg. c. ort form (ex. Art. 2435 bis c. ping situation (inventory and	c.)
 Optional form 	Zi Ddiditte Silect		
	Month of balance closure	31-DEC 💌	
	Year of last balance sheet	2011 🔎 🗭	
	Currency	Euro	

For each year some dimensional information has to be entered as well as percentage of al location of the revenue per client for the last three years (only if the company is more than three years old, otherwise only the data regarding the company activity since the creation):

Net revenue for financial year	2011 300,000.00	2010		2009	
Yearly average Staff	2011 75	2010		2009	
Cost of Staff	2011 100,000.00	2010		2009	
Clients 🗭 ——		2011	2010	2009	
1 - Enel Group		100.00 %	%	%	average 100 %
		2011	2010	2009	average
2 - Industry		%	%	%	%
		2011	2010	2009	average
3 - Utilities		%	%	%	%
		2011	2010	2009	average
4 - Other		%	%	%	%

Now click on "Save".

Finally, it is necessary to enter the allocation of the revenue related to the merchandise group of the request (in absolute values), related to the same period:

. Activity 🗭 🛛 🚽					Detail			
Report for each mechandise gruop subj Revenues. The sum of the stated amou the stated value of the yearly net reven	ints for each me	ion the sh erchandise	are part of group ca	the management net n not exceed in any case	GM Code*	FECA03		
					GM Description	LV cables insulate	d with elastomers	
Activity	2011	2010	2009	aver. 🖉 🎦	Net revenue	2011	2010	2009
FECA03 - LV cables insulated with elastomers	0.00	0.00	0.00	0.00 🦳 🙆	Total residual net revenue	225,000.00	0.00	0.00
FMGE05 - Filters for air and other gases	75,000.00	0.00	0.00	25,000.00	Specific revenue in the Merchandise Group	30,000.00	0.00	0.00
Others	225,000.00	0.00	0.00	225,000.00				
Total	300,000.00	0.00	0.00	300,000.00				

The total amount of the revenues declared for each merchandise group must not exceed in any case the total yearly revenue declared.

Clicking on "Forward" the data will be saved and the supplier can proceed to the next form

<u>WARNING</u>: the information related to the document and to the balance closure period will not be editable anymore once they are saved, for this reason the system allows one last chance of modifying them:



Once the OK is given the data can not be modified anymore.

In the last form, the "Documentation" one, all the information required for the request has to be uploaded:

			Quan	ficatic
Country 36398 Super Elite s.r.l. Si	FQ activ	vated as		
RFQ number Merchandise Group code M	ngle erchand	dise Group	descrint	tion
		insulated		
References Questionnaire completion: 87%				
Certifications	B	Tips on c	ompletin	g the fo
Qualif.contribution			1	-
Technical Questionnaire				
Operational Units List of documents to read and eventually to fill out and uploa	d in the	system.	Warning	the
documents must be always downloaded locally and the upload documents must be always downloaded locally and the upload				
Attachments Condition of anomalia anomalia anomalia	_	Download	l Upload	View
Conditions of suspension or revocation		<u></u>		
Legend Self-certification (art.38 subcontracts cod.) *	۵	_		Q
Certificato di regolarità fiscale emesso dall'Agenzia delle Entrat (carichi pendenti risultanti dall'anagrafe tributaria) *	e 🛆			Q
Form completed DURC *	۵			Q
Optional form Shareholding structure declaration *	1	4		Q
Attachment to the shareholding structure declaration	1	4		Q
Ultima Ricevuta Inps (DM10/Uniemens) *	1	_		Q
CCIAA Certificate with anti-mafia wording or Self-certification *	۵			Q
Organization chart *	1			Q
	1		-	Q
Historical profile * 2. EcoFin attachments List of documents to read and eventually to fill out and uploadocuments must be always downloaded locally and the uploadocuments must be always downloaded locally always downloado			Warning	
2. EcoFin attachments List of documents to read and eventually to fill out and uploa documents must be always downloaded locally and the uploa Description	d in the ded in t		Warning n. Upload	the View
2. EcoFin attachments List of documents to read and eventually to fill out and upload documents must be always downloaded locally and the uploat Description Balance sheet scheme (2011) *	d in the ded in t	he systen	Warning n. Upload	the View
2. EcoFin attachments List of documents to read and eventually to fill out and uploa documents must be always downloaded locally and the uploa Description	d in the ded in t	he systen	Warning n. Upload	the View
 2. EcoFin attachments List of documents to read and eventually to fill out and upload documents must be always downloaded locally and the uploat Description Balance sheet scheme (2011) * Management report (2011) * 	d in the ded in t	be system. N	Warning h. Upload	the Q Q Q
2. EcoFin attachments List of documents to read and eventually to fill out and uploadocuments must be always downloaded locally and the uploa Description Balance sheet scheme (2011) * Management report (2011) * Control organs report (2011) * 3. Technical attachments List of documents to read and eventually to fill out and uploa	d in the ded in t J J d in the ded in t	be system. N	Warning h. Upload	the Q Q Q the
2. EcoFin attachments List of documents to read and eventually to fill out and uploa documents must be always downloaded locally and the uploa Description Balance sheet scheme (2011) * Management report (2011) * Control organs report (2011) * 3. Technical attachments List of documents to read and eventually to fill out and uploa documents must be always downloaded locally and the uploa	d in the ded in t J J d in the ded in t	e system. N be system. N system. N	Warning h. Upload	the Q Q Q the
2. EcoFin attachments List of documents to read and eventually to fill out and upload documents must be always downloaded locally and the uploa Description Balance sheet scheme (2011) * Management report (2011) * Control organs report (2011) * List of documents to read and eventually to fill out and upload documents must be always downloaded locally and the uploa	d in the ded in t J J d in the ded in t	be system Download system. \ he system Download	Warning h. Upload	the Q Q Q
2. EcoFin attachments List of documents to read and eventually to fill out and uploa documents must be always downloaded locally and the uploa Description Balance sheet scheme (2011) * Management report (2011) * Control organs report (2011) * List of documents to read and eventually to fill out and uploa documents must be always downloaded locally and the uploa Description Technical Requirements	d in the ded in t J d in the ded in t	he system Download system. \ he system Download	Warning h. Upload E E Warning h. Upload	the View Q Q Q Q View
2. EcoFin attachments List of documents to read and eventually to fill out and uploadocuments must be always downloaded locally and the uploa Description Balance sheet scheme (2011) * Management report (2011) * Control organs report (2011) * List of documents to read and eventually to fill out and uploadocuments must be always downloaded locally and the uploa Description Technical Requirements Technical Form *	d in the ded in t J J d in the ded in t	he system. N be system. N he system Download	Warning h. Upload	the View Q Q Q Q View View

The required documents are those marked with a yellow triangular icon 4

All the required documents have to be uploaded where there is the template (file to download and upload), by saving first the file on the PC and the uploading it once it has been filled out; the positive outcome of the operation will be confirmed by the presence of the check sign:

Shareholding structure declaration	*		\bigcirc	4		Q
------------------------------------	---	--	------------	---	--	---

The magnifying glass instead allows the uploaded document to be viewed.

Having uploaded all the required documents, the supplier has finished and can send now the questionnaire for the approval:

Follow the path			Regist	ration /	Qualif	ication
Country Contact	Unique Company Code (UCC) 36398 RFQ number 301103	Company name Super Elite s.r.l. Merchandise Group code FECA03		vated as dise Group insulated		
Certifications	Questionnaire completion: 10	0%	5	Tips on co	mpleting	, the form
Qualif.contribution Technical Questionnaire Operational Units Technical economic data		d eventually to fill out and up downloaded locally and the up				the
	Des	scription		Download	Upload	View
	Des Condition of suspension or re	•		Download	Upload	View
Attachments		evocation	1		Upload	View
	Condition of suspension or re	avocation ntracts cod.) * emesso dall'Agenzia delle Eni		4		_
Attachments Send the Questionnaire	Condition of suspension or re cuff-certification (art.38 subco Certificato di regolarità fiscale	avocation ntracts cod.) * emesso dall'Agenzia delle Eni		4		Q
Attachments	Condition of suspension or re eff-certification (art.38 subco Certificato di regolarità fiscale (carichi pendenti risultanti dall	avocation ntracts cod.) * emesso dall'Agenzia delle Ent 'anagrafe tributaria) *	trate 🗸	4		Q
Attachments Send the Questionnaire Legend Form completed	Condition of suspension or re elf-certification (art.38 subco Certificato di regolarità fiscale (carichi pendenti risultanti dall DURC *	avocation ntracts cod.) * emesso dall'Agenzia delle Eni 'anagrafe tributaria) * ition *	trate 🗸	4		Q Q
Attachments Send the Questionnaire Legend Form completed Form to be completed	Condition of suspension or re elif-certification (art.38 subco Certificato di regolarità fiscale (carichi pendenti risultanti dall DURC * Shareholding structure declara	avocation ntracts cod.) * emesso dall'Agenzia delle Ent 'anagrafe tributaria) * tion * ig structure declaration	trate 🗸	*		Q Q Q
Attachments Send the Questionnaire Legend	Condition of suspension or re elf-certification (art.38 subco Certificato di regolarità fiscale (carichi pendenti risultanti dall DURC * Shareholding structure declara Attachment to the shareholdin	avocation ntracts cod.) * emesso dall'Agenzia delle End 'anagrafe tributaria) * ition * ig structure declaration Iniemens) *	trate /	*		Q Q Q Q
Attachments Send the Questionnaire Legend Form completed Form to be completed	Condition of suspension or re eff-certification (art.38 subco Certificato di regolarità fiscale (carichi pendenti risultanti dall DURC * Shareholding structure declara Attachment to the shareholdin Ultima Ricevuta Inps (DM10/U	avocation ntracts cod.) * emesso dall'Agenzia delle End 'anagrafe tributaria) * ition * ig structure declaration Iniemens) *	trate /	*		

Now there is only to wait for the evaluation by Enel:

Request sent successfully! The request was sent to the competent office. Following the analysis of the data provided, you will receive soon a communication by Enel.

4. Master user definition

4.1 Accept the eProcurement rules and define the Master User

In order to use the services offered by the Purchasing Portal is necessary, during the registration, to accept the E-Procurement rules.

The acceptance form can be found in the "Rules and Forms" section of MyHome. The user has to mark the two check-boxes with which declare to have read and accepted the E-Procurement terms.

Rules and forms	
The undersigned mercorelli Giulia, (userid: giulia.mercorelli@eneltest3.enel.com) representing the company CapGemini Italy and acting as legal representative: • declares having knowledge of the "E-procurement Regulation" and to accept and approve it in its entirety. • confirms the qualification of the said Mr. mercorelli Giulia as Master User, as referred to "E-procurement Regulation".	Accept
Pursuant to and by effect of art. 1341, Paragraph 2, CC, are approved the following clauses of the Rules: articles. 4, 5, 6, 7, 8, 9, 11, 12, 13, 14, 15, 16, 17, 18, 19, 20, 22, 23, 24, 25, 26, 27, 28, 29 and 30	Accept
Download rules	Send

The E-Procurement rules must be accepted by the Master User representing the company for which is registering.

The Master User is a service manager. That is a user who must manage the use of the eProcurement services of all the users (including itself) "linked" to the Registry form.

Note

Once logged in it is possible to manage:

a) its own profile;

b) access the Master function (link viewable only by the Master);

c) access the function Registry Management (link viewable only upon authorisation).

A confirmation e-mail will be sent confirming the success of the registration.

Once received the confirmation of the master user definition and after having passed the scouting procedure or the part of the qualification, the user will be automatically promoted to the tender system. If during the Scouting/Qualification procedure, a company of the Endesa group has been selected, then it will be also possible to be enabled to the SAGA system.

The acceptance of the E-Procurement Rules must be done only once unless the master user needs to be changed.

4.2 Master User Change

You can change the Master user associated to the Registry Data of the company.

The change can be made only by the "current" Master User through the appropriate link in the section "Rules and Forms" of myHome.

The newly appointed user will receives an invitation in order to accept the eProcurement rules (see sect. 4.1).

Following the acceptance of the rules, the new user will be enabled to the Master Functions, which will be taken away from the old user.

To change the master user, select the user you want to enable from the drop down below. If the required user is not present in the context menu, please ensure to register the new user on the Portal (www.acquisti.enel.it, click "Register"): New Master user: Select a value Fill in the following form explaining:
the reasons for the request
A Download rules

5. Definition of new users

Whenever the responsibilities regarding the various services of the Purchasing portal need to be diversified (for example the management of the registry data, the access to the online tenders or the access to the qualification) it is possible to add an indefinite number of Users.

To add a new user it is necessary to make a new registration choosing a new user id and a new password to identify it univocally.

The proposal of "link" with the company registry is presented by the system every time a new user is added.



Once created the new user, when filling the Registry Data form, in case the VAT is already present into the Enel database, it's necessary to select the company from the list that is automatically shown.

		purc	hasing	port	al	512+
User Data Registry Data Summary Page		ry: List registries registry to associate w	with the same VAT			
	Sel	Company name	VAT Number	Fiscal Code	Country	Supplier type
	۲	Test Company	999999999		GB	Single

First of all the company has to be selected and then "Forward" has to be clicked on.

Once the company has been selected, the main data of the Registry Form will be viewed, and the user has to confirm the correspondence with the proposed registry. Click on "**Send Master Data**".

A confirmation message is viewed and the user is sent back to the section of the portal where the registry data of its own company are present.

In addition, a confirmation e-mail is sent to the address of the Master contact of the company informing that a new user has registered in the Global Purchasing Portal using the company fiscal data.

The new user does not have any services yet. It will be up to the Master user to grant him the services available in myHome

Following the "addition" procedure every company will be able to create and manage different users, all "linked" to its own Registry Form.

Summary Page				
User Data				
Portal UserID	desardmares.@eether0.a	rai-com		
Name	Salary .			
Surname	13972			
Legal address				
Address	(DRLP Alona Roma Vila Arms 42).			
Registry data				_
Company name	CapGennis Italy			
P.IVA = Codice Id (entra CE) *	lozzenoco res			
Codice Fiscale *	025800001105			
P.IVA = Codice Id (entra CE) *	02588000705			

Note

After having registered the User, the Portal checks the company's fiscal data, and if it finds that the same registry form has been inserted previously, it proposes it to the user. At this point the correspondence between the proposed registry form and the one found in the portal must be verified and if positive "Select" must be clicked on. In case the Registry Form proposed by the system is not the one of the user's company, it is necessary to click on the button "Return to registration" available in the "Add user to registry" window to verify if the inserted data are correct and, if necessary, to modify them.

6. eProcurement services management

6.1 Services management

To grant a User to a service, the Master must access the function Service Management.

Authorising a User to a service means giving the permission to access that service

To access the service management, from MyHome the Master User has to click on the "Master Function" button.

CUI	48304	
Company name	CapGemini Italy	
AT Number	02588000105	
iscal Code	02588000105	
egal status	Public limited company	
Country	ITALY	
Province	Roma	
ostal Code	00100	
City	Roma	
Address	Via Arno 42	X
elephone	0611111111	
ax	0611111111	\
Web Site		
Email	alessandro.aresu@enel.com	

Note

The most important eProcurement services are:

- Scouting/Qualification, to manage online the qualification procedure;
- Online Tenders, to participate to the tenders called by Enel;
- Registry Management, to modify the registry data of its own company;
- Web EDI, to send commercial invoices in the electronic format.

If during the selection process of the company during the Scouting/Qualification procedure, a company of the Endesa group has been chosen, then it will also be possible to request the service:

• SAGA, for the invoicing, the management of the contracts and the participation to the tenders called by Endesa, the access to the Collabora system.

Registry data of the Compan	y				
Company name			CapGemini Italy		
VAT or ID Code (outside the EU)			02588000105		
Fiscal code ^			02588000105		
Country			ITALY		
Legal form			Public limited company		
Jsers list 🗭	Name	Surname	Services list	Mod. data	Services Authorisatio
		Surname Lippa	Services list Reels - Rfq -	Mod. data	Services Authorisati

\bigtriangleup

In the window "Users List", the Master can view all the Users belonging to the Registry Form. From this window the Master can manage all the users services clicking on the icon "Services Authorisation", or modify their data clicking on the icon "Mod data".

In the form "Services Management" can be selected all the services on which you want to enable the user. Mark the "Authorise" check-box and save. Form some authorizations (SAGA, Web-EDI, Online Tenders) it will be necessary to complete some additional operations.

Authorise	Services	Options
	Saga 7 Neep	
	Saga 7 Latam	
1	Reels	
13	WEB-EDI	Badd
	Self-candidacy	
	Online Tenders	Add Merchandise group
	Registry management	
1	Rfq	
	Company Form	
	Company Office	
	Damasco	
	PR Catalogo	
	Report di sintesi	
	Legge 134	
	ENG_Istituto di formazione	

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6.2 Services with additional options (Tenders, SAGA, Web-EDI)

6.2.1 Authorisation to the Tender service

It's possible to enable a User to the Tender Service selecting the related services from the list. The Master User has to select the Merchandise Group that wants to associate to the user, and click on "Add". The MG will be moved on the right column. Click on "Save" to confirm the selection.

 $\overline{}$

Portal UserID	paolo_rossi	
Name	Paolo	
Sumame	Rossi	
lerchandise groups to as erchandise Groups	sociate to the user 🗭 —	Merchandise groups selected
erchandise Groups		Merchandise groups selected
erchandise Groups		LEII10 - Work on live measurement units and so
erchandise Groups	istance	LEII10 - Work on live measurement units and so

If the procedure has been done successfully, the system will insert the service Online Tenders in the list "Services List" in correspondence of the user.

Once authorised to access the tender through the online tender system, you can click on either "Enter the Tender" or directly on the tender code located in the tender list of the tender section in the myHome dashboard.

Note

In the section where the Online Tenders service is given, the chart on the left includes shows only the Merchandise Groups for which the Supplier has passed successfully the Scouting/qualification procedure.

In other words, the Master can authorise only one User for a specific Merchandise Group, if, and only if, the Scouting/Qualification procedure has been passed successfully.

The Master user can give the "Online Tenders" service to a user but it can't remove it once given. To do it it will have to send an explicit request for it via email to the address: procurement.enel@enel.com

In case of a tender invitation:

Attention: the SAGA system and the Online Tenders service are two different and independent systems. In order to know which one of the two to use, the invitation email is to be considered.

6.2.2 SAGA Service

The authorisation to SAGA is possible only for those suppliers which, during the selection phase of the company of the Enel group of interest, have chosen a company related to Endesa.

The authorisation to SAGA has been divided into two geographical areas, managed by two independent systems:

- SAGA neep (Spain and Portugal)
- SAGA latam (Latin America)

The button "Add", which allows to add the service, will appear only in correspondence with the system that manages the geographical area where the country related to Endesa chosen during the registration is included (for example: SAGA neep for Endesa Spain, SAGA latam for Endesa Colombia, Endesa Chile, etc.). Clicking on "Add" it is possible to specify which functions of the SAGA system (tenders, invoicing, contract management) are wanted.

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Saga 7 Roles Management —

Saga 7 Role	Enabled
Invoicing	
Purchase Order	
Tender/Bidding	
Supplier Colabora on Neep	
Supplier Colabora on Argentina	
Supplier Colabora on Brazil	
Supplier Colabora on Chile	
Supplier Colabora on Colombia	
Supplier Colabora on Peru	

Once completed the authorisation request and specified the modalities, it is necessary to wait for the appropriate office to accept the request.

Once the service has been given, to access the SAGA system all there is to do is to click on the button "Access" in the section of the myHome dashboard dedicated to SAGA.

AGA7 is the result of the evolution and upgrade of the anagement information system and enables a single urchasing platform for Spain and Latin America, thereby maki	
e procurement process simpler and more consistent.	ŋg
ou can use SAGA7 to perform all the steps necessary to carry our purchases.	out
ollowing the system you can access:	
Purchase Order List Contract List OC Supplier Confirmation Goods Receipt and Service Entry Sheet Invoicing Collabora	
	ollowing the system you can access: Purchase Order List Contract List OC Supplier Confirmation Goods Receipt and Service Entry Sheet Invoicing

6.2.3 The Web-EDI Service

Web-EDI is the service for the Exchange of electronic documents between ENEL and its suppliers, especially for the invoices. Clicking on "Add", the wanted profiled must be selected, for the invoicing for example, it is necessary to select: "Administrative"

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Web EDI

Attention! The present procedure allows EXCLUSIVELY the authorisation to the invoice system and of the measuring books (Web EDI); for the authorisation to the procedures "On Line tenders" and "Qualification" see the related sections of the portal. Before proceeding it is strongly recommended to view the "Weg Manual" available in the Downlaod section of the Portal selecting the entry Web EDI.

User data 🤛	
Portal UserID	davide.orsi@myeneltestgpcoll1.enel.com
Name:	davide
Surname:	orsi
Profile:	Select a value 🕞 🗭
Status:	Financial year

Note

The Web-EDI invoicing system and its correspondent in SAGA are different and independent: Web-EDI deals with the invoicing for the companies of the Enel group BUT NOT with those related to Endesa, for which the SAGA system is used.

6.3 Registry Management

In case of change to the registry and fiscal data of the Supplier, it is necessary to modify them using the "**Modify company info**" function present on the "Company Info" section in myHome.

The "Modify company info" function will be visualized only after the acceptance of the eProcurement Rules by the supplier.

Company in	fo	Demo
CUI	48304	
Company name	CapGemini Italy	
VAT Number	02588000105	
Fiscal Code	02588000105	
Legal status	Public limited company	
Country	ITALY	
Province	Roma	
Postal Code	00100	
City	Roma	
ddress	Via Arno 42	
Telephone	0611111111	\
Fax	0611111111	`
Web Site		
Email	alessandro.aresu@enel.com	
		Master functions Modify company info

Changes to the Registry can be performed only by the User identified as the "Manager of the registry data", that has been chosen by the Master User and that is in charge to propose changes to the registry and to the fiscal data previously entered.

The Registry Manager makes only "change proposals", since to make them effective is necessary the approval and validation by Enel.

In case the change proposal are originated from a company event (i.e. Company branch cession, fusion, etc.) it is mandatory to specify the type of event and provide the related documentation.

Clicking on the "Modify company info" button, it will open the mask "**Registry update proposal**" in which there are four sections: Registry Data, Offices, Additional Information and Attachment AU. Depending on the "Reason" of the update proposal, the user will be enabled to access to the different sections and to change information which concern them.

The user proceeds to make the desired changes, which must of course be consistent with the chosen reasons for the registry update.

egistry Data		Registry update proposal
ffices		The fields marked with * are require
dditional Information	Reason for the update proposal	
ttachments AU	Reason for the update proposal	
	Reason	Other V 🤛
	Registry data	
	Company name/ Denomination *	CapGemini Italy
	Country *	ITALY V
	Legal form *	Public limited company
	P.IVA o Codice Id (extra CE) *	02588000105
	Italian VAT number	
	Codice Fiscale *	02588000105

After specifying the reasons and entered the desired changes, in the "**Attachments AU**" section is required to upload all the documents to support the change proposal.

The required documents depend on the reason for the update proposal that has been set in the previous section (Registry data).

egistry Data	Registr	y update proposal
offices	Form: Attachments AU	
Attachments AU	Reason for the update proposal	
	Reason Split:	~
	Upload documents 🗭	
	Written declaration undersigned by the legal representative bearing the details of the operat qualification transfer/renunciation request.	tion and the
	Division project	🖾 Upload
	Asset situations /latest balance sheet of the companies involved in the operation Report of the administrative organ about the merging project	🔄 Upload
	Sworn report of the experts about the division deliberation of the members extraordinary m	
	Division act	Upload
	Chamber of Commerce post operation certificate	😂 Upload
	Other documents	😂 Upload
	Notes	
	Notes	
		0
	SAVE	CONFIRM

As soon as a document is uploaded, the "**Upload**" button is replaced by three icons: The first allows to open the file has been uploaded, the second allows to replace it and the third to eliminate it.

To save the information entered so far, click on "Save". If all the required documents are not available, It's always possible to complete the document upload in a later time.

Once uploaded all the required documents, it is necessary to click on "Confirm" in order to complete the changing proposal. From this point, it's not possible to propose new changes until the previous request has been approved or declined by Enel.

While waiting for the approval of the changing request, the "Modify company info" button in the "Company Info" section of myHome is replaced by the "**See company info**" button with which it is possible to access to the contents of the changing request in read-only mode.

Company in	fo	Demo
CUI	48304	
Company name	CapGemini Italy	
VAT Number	02588000105	
Fiscal Code	02588000105	
Legal status	Public limited company	
Country	ITALY	
Province	Roma	
Postal Code	00100	
City	Roma	
Address	Via Arno 42	
Telephone	0611111111	\
Fax	061111111	\
Web Site		
Email	alessandro.aresu@enel.com	

The eventual acceptance of the proposed of modification will be communicated by email to the contact (or user) who made the request.

When the request will be approved or rejected by Enel, the "Modify company info" button will appear again in the "Company info" section.

7. Portal registration for complex suppliers

7.1 Consortia and Temporary Company Group (TCG)

This part is for the Consortia and for the Temporary Company Groups (TCG). Before starting, it is advisable to consult the first part, where the basic functionalities of the Portal are illustrated.

To create in the Global Portal a Consortium or a Temporary Company Group, it is necessary that all the companies belonging to it are already correctly registered.

The registration procedure is similare to the one for the simple supplier.

7.2 Principal of a Consortium/Temporary Company Group (TCG)

The principal must:

- ✓ Create its own User;
- ✓ Fill the Supplier Registry Form
- ✓ Accept the E-Procurement Rules
- ✓ Activate a scouting/qualification procedure for a MG, as "Consortium" or "Mandatory of TCG"

ndise Group Code nation : Code	FECA07 Normal thermoplastic LV cables					
Code	Normal thermoplastic LV cables					
Code						
	26121600	Normal thermoplastic LV cables				
ion	26121600 Supply of fire retardant LV cables insulated with PVC in the types: single pole without shielding with rated voltage Uo/U equal to 450/750V, singe pole and multi pole with or without shielding with rated voltage Uo/U equal to $0.6/1$ kV and in couples, triples and quads with shielding with rated voltage Uo/U equal to $0.6/1$ kV					
expected regis	tration route (scouting or qu any of the expected process	alification)is shown. If you are es, you will be able to complete	the			
ndesa Arcentina (Local qualification	Scouting			
			0			
			0			
		1	0			
		0				
Endesa Peru (Edegel, Edelnor) Endesa Spain		0				
nel Green Power			0			
nel Italy			0			
nel OGK-5 - Russi	a	0				
nel Romania			0			
lovenske Elektrari	ne - Slovakia		0			
ndise Group act	ive for scouting					
turnover for the	150000					
100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100	View document					
ai Requirements	view document					
	expected regis ted in following t later desa Argentina (desa Brasile (Am desa Chile, Chile desa Chile, Chile desa Chile, Chile desa Colombia (findesa Peru (Edege desa Spain nel Green Power nel Taly nel OGK-5 - Russi nel Romania lovenske Elektrarr ndise Group act el required n turnover for the dise group (€) al Requirements	and in couples, triples and quad to 0.6/1 kV in the following chart, the company of the En- expected registration route (scouting or quited in following any of the expected processes thater Company ndesa Argentina (Costanera - Edesur) ndesa Brasile (Ampla, Coelce) ndesa Chile, Chilectra ndesa Colombia (Emgesa, Codensa, Cundinamarca ndesa Peru (Edegel, Edelnor) ndesa Power nel Italy nel OK-5 - Russia nel Romania lovenske Elektrarne - Slovakia ndise Group active for scouting el required UNI EN ISO 9001 n turnover for the dise group (€)	and in couples, triples and quads with shielding with rated voltage L to 0.6/1 kV in the following chart, the company of the Enel group you are interested in. expected registration route (scouting or qualification)is shown. If you are ted in following any of the expected processes, you will be able to complete t later Company Local qualification desa Argentina (Costanera - Edesur) desa Argentina (Costanera - Edesur) desa Argentina (Costanera - Edesur) desa Brasile (Ampla, Coelce) adesa Chile, Chilectra desa Colombia (Emgesa, Codensa, Cundinamarca) desa Spain el taly el logK-5 - Russia nel Romania lovenske Elektrarne - Slovakia mdise Group active for scouting el required UNI EN ISO 9001 turnover 150000 for the dise group (€) d Requirements View document			

During the Scouting/Qualification procedure, the user has to fill the Consortia/TCG form.

First of all you need to upload the association act, and add the TCG composition with "Add New". At this stage you can also choose to exclude from qualifying one of the companies belonging to the consortium or TCG.

Country Contact	Unique Company Code (UCC) 47224 RFQ number 301384	Company name Test Company Merchandise Group code FECA02	RFQ activated as Mandatory of TCG Merchandise Group descri HV cables insulated with e	
Certifications	Questionnaire completion: 66%		ips on completing the form	
Attachments	Form: Temporary	Company Group	þ	
Legend Form completed Form to be completed Optional form	1. Select the type of T You can choose between Ho TCG Type Select a value 2. Attach the associat Download the fac-simile an Grouping act TCG composition	prizontal and Vertical	SAVE	
	Company Tasks Name performed	% Completion activity status	Included RFQ	

For each of the company that compose the TCG, complete the required data, check if the VAT Number of the company to be added is already registered in the Purchasing Portal and click on "Save". Then click on "Send Email" to alert the company of the TCG composition.

In this phase you can also decide to exclude from the qualification one or more of the components of the Consortium or the TCG (Company is included in the TCG \rightarrow Y/N).

Finally, click again on "Save".

Country*	ITALY
Associate VAT number*	01494410663 SEARCH 1
Company Name*	Bar Romagnoli TEST
Assignor / associated e-mail*	SEND E-MAIL
Tasks performed	varie
% of activity distributed	10
Completion status	
Company is included in the TCG/Consortium*	
Associate / Assignor RFQ Number	

7.3 Associate of Consortium/Temporary Company Group (TCG)

Note

It is possible for the supplier to assume the role of Associate or of Agent even if it is already registered in the Portal as single supplier. To complete correctly the registration of a Consortium or a TCG, the Associates must first of all (if they have not done it already) register as a supplier in the Purchasing Portal, paying attention NOT TO START ANY SCOUTING/QUALIFICATION PROCESS.

Once registered, click on the link contained in the email sent by the Mandatary or Head of Group and follow the scouting/qualification route assigned.

7.4 Further fulfillments for the Mandatary

Only in case of TCG, following the approval of the scouting/qualification process by ENEL's competent office, the system will create automatically a news user name and a new password which will identify the newly created Temporary Company Group and will transmit them to the Mandatary by e-mail.

The Mandatary company then will have to use the credentials received to access the system and accept the E-Procurement rules.

The new credentials eventually will have to be used ONLY to participate in the tenders where the TCG has been invited.

Summary

New Supplier

The Purchasing Portal allows the Supplier to manage its own registry data and to access various services. To use these eProcurement services it's required to:

- » Access the Portal and type user name and password or, if not registered yet, insert the personal registry data and create the access keys;
- » Complete the Registry Form;
- » Complete the "Scouting/Qualification" procedure in order to be included in Supplier Roll and be enabled to participate in Enel tender.

Notice that it's mandatory to pass successfully the Scouting/Qualification" procedure. At the end of the registration procedure, it's necessary to define the "Master User" and accept the eProcurement rules.

Existing Supplier

It is possible to create more Users for the same company. Every new User of a Supplier already registered in the Portal has to register and associate itself with the existing Registry Form that the system will propose automatically, which will appear already automatically completed with the company data.

The supplier will be able to access the eProcurement services only after having accepted the E-Procurement Rules, one of the users has been defined as Master, the Scouting/ Qualification procedure has been executed and Enel has given a positive judgment in relation to the Merchandise Group scouting procedure.

Representative

It is possible that more Suppliers can be managed by a unique Representative. If the Representative of various Suppliers would like to register itself in the Portal and manage more than one company, it will have to make as many registrations and then create as many Users as the companies represented. This because every User with its own access keys can be associated only to one Registry Form.

After registering itself, to be authorised to the eProcurement services, the Representative must be defined as "Master" from the companies represented or make a request directly to the Master of each company for the authorisation for the single eProcurement services.

If the Representative is already registered, you must contact the Enel Help Desk that will help it to perform all the operations.

TCG

The TCG Mandatory has to:

- 1. Login;
- 2. Create the Scouting/Qualification request stating who are the companies part of the TCG (who will have to be previously registered in the Purchasing Portal);
- 3. Select "Send questionnaire" to send the request for Scouting/Qualificazione for approval

Info

For any problem or clarification you can dial one of the following numbers, considering the following country list:

Italy: +39 06 8305 5500 -> M - F: 8.00 - 20.00 Slovakia: +421 2 58662001 -> M - F: 8.00 - 17.30 Russian Federation: +7 495 539 31 38 -> M - F: 8.00 - 17.30 Brazil: 8099 (Ampla) - 808099 (Coelce) -> M - F: 08:00 - 18:00 Chile: 4499 / +56 2 353 4499 -> M - G: 08:30 - 18:30 / F: 08:30 - 16:30 Colombia: 4499 / 3499 / +57 1 601 6060 -> M - G: 07:30 - 18:00 / F: 07:30 - 15:00 Spain: 449909 / +34 954 487 802 -> M - G: 08:00 - 20:00 / F: 08:00 - 16:00 Peru: 4499 / +56 2 353 4499 -> M - G: 08:00 - 19:00 / F: 08:00 - 14:00 Portugal: 449909 / +34 954 487 802 -> M - G: 07:00 - 19:00 / F: 07:00 - 15:00 Argentina: causaga@endesa.es Asia and Far East : +86 (0) 10 844 76 876 Otherwise if you prefer you can write to us by selecting the button "Contact us" located on the upper bar of the Portal.